

Bidder Name : LRS SERVICES PVT. LTD.

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-REPLIES TO PRE BID QUERIES RECEIVED REGARDING COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT OF DATA CENTRE JKPDC ENIT NO.01
OF DE OF 2020-21 DT 21-11-2020

S.No.	ENIT page no.	ENIT clause no.	Existing clause details	Clarification sought	JKPDC Response
1	10	5 (d) - Eligibility Criteria Bidders	The bidder shall have successfully completed similar works in Government/PSUs/PSU Banks/Private Sector during the last <u>seven years</u> . The last <u>seven year</u> will be reckoned from the last day of the month that shall be immediately preceding the date for submission of bid is scheduled. For example: if the due date of submission of bid is 09n Oct, then the <u>seven year</u> shall be reckoned from 30'n Sept and before. The last <u>seven year</u> means 2019-20, 2018-19, 2017-18, 2016-17, 2015-16, 2014-15 and 2013-14.	The bidder shall have successfully completed similar works in Government/PSUs/PSU Banks/Private Sector during the last <u>five year</u> . The last <u>five year</u> will be reckoned from the last day of the month that shall be immediately preceding the month in which due date for submission of bid is scheduled. For example: if the due date of submission of bid is 09n Oct, then the <u>five year</u> shall be reckoned from 30'n Sept and before. The last <u>five year</u> means 2019-20, 2018-19, 2017-18, 2016-17 and 2015-16.	Bid Conditions shall prevail.
2	15	12. BILLING AND PAYMENTS	If any item/goods is deleted within the duration of the contract period, the payment of the pro rata shall be adjusted on the pro rata basis till the services of that item are utilized.	Once AMC is finalized with any of the OEMs, no item deletion is accepted by OEM. OEMs are taking 100% yearly payment in advance from vendors. So deletion of the item from AMC is purely loss of the AMC vendor. Hence requesting to add the clause- No item will be deleted from AMC which is under direct support with OEM. For other items, maximum 5% items can	Accepted for OEM items only subject to authentication of payments made by vendor to OEM in advance. For non OEM items, the bid provision shall prevail and JKPDC (the owner) would be at discretion to delete any of these items.

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OF DE OF 2020-21 DT 21-11-2020

				be deleted during the AMC period- if necessary.	
3	2	1. Introduction: Earnest Money Deposit (EMD)	Rs. 0.55 Lacs in the form of Demand Draft in favour of General Manager (Accounts), IKPDC, Jammu payable at Jammu. Scan copies of DD's shall be attached with the e-technical bid	Exemption in EMD for MSME organizations having Govt. Certificate for MSME.	Exemption as per guidelines for MSEs by the Centre Government Certificate in this regard to be submitted along with bid submission.
4	23 (Table A)	Category A: Managed by CAMC Firm and supported by the OEM 10 13	UPS 10 KVA ONLINE APC MAKE (Serial No.: IQ0793008624) -OEM Precision * AC - OEM Bluestar	OEM has declared the UPS as End-of -Support, so on-site support by CAMC Firm should be allowed. If OEM declare the AC as End-of -Support, so on-site support by CAMC Firm should be allowed.	Bid conditions shall prevail.

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REPLIES TO PRE BID QUERIES RECEIVED REGARDING COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT OF DATA CENTRE JKPDC ENIT NO.01
OF DE OF 2020-21 DT 21-11-2020

Bidder Name : ROOMAN TECHNOLOGIES					
S.No.	ENIT page no.	ENIT clause no.	Existing clause details	Clarification sought	JKPDC Response
1	-----	-----	List of Hardware and software installed at Data centre	Year of Procurement	Kindly visit the Data Centre , JKPDC to ascertain the equipments.
2	-----	-----	Annexure II (Manufacturer's Authorization Form)	You have asked to submit MAF, In that case, you need direct support from OEM	Refer clause 4.1.1.page 06. Vendor (Bidder) has to arrange OEM support for OEM items and stay primarily responsible for the CAMC.
3	Page no.8	4.3.1	Operating System Support	We need to provide CAMC for OS and applications, just to enquire if it is only CAMC or also the renewal of the OS and other related applications.	Bid condition shall prevail. Refer item 17 of Table A . It is clarified that it involves the upgradation/ replacement of existing Windows 2008 server softwares installed in servers with compatible Microsoft Windows 2019 std server software which is to be installed along with device drivers and support/AMC in the existing servers as specified in Table A(OEM items). However if required the CAMC firm should be able to downgrade it accordingly to make it compatible with existing servers (at no extra cost).

-S/d-

REPLIES TO PRE BID QUERIES RECEIVED REGARDING COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT OF DATA CENTRE JKPCDC ENIT NO.01
OF DE OF 2020-21 DT 21-11-2020

Bidder Name : ENSURE SERVICES					
S.No.	ENIT page no.	ENIT clause no.	Existing clause details	Clarification sought	JKPCDC Response
1	-----	-----	Rs. 0.55 Lacs in the form of Demand Draft in favour of General Manager(Accounts), IKPDC, Jammu payable at Jammu. Scan copies of DD's shall be attached with the e-technical bid	MSME certificate in lieu of Tender fee and EMD	Exemption as per guidelines for MSEs by the Centre Government Certificate in this regard to be submitted along with bid submission.
4	-----	12	Category A: Managed by CAMC Firm and supported by the OEM Dell Server (Dell Power Edge R630)	As only one server of Dell (Dell Power Edge R630) B2B certificate will not issue by Dell. We can support directly.	Bid conditions shall prevail.
		13	Precision - OEM AC Bluestar	As Bluestar Precision AC qty 1 will support directly.	

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REPLIES TO PRE BID QUERIES RECEIVED REGARDING COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT OF DATA CENTRE JKPDCE ENIT NO.01
OF DE OF 2020-21 DT 21-11-2020

Bidder Name : AMAN TECHNOLOGIES						
S.No.	ENIT page no.	ENIT clause no.	Existing details	clause	Clarification sought	JKPDC Response
1	-----	-----	-----	-----	The cost of tender is Rs 27.5 lacs we need to inform if the tender cost comes Rs 40 Lacs will it be accepted and the cost revised.	Clarification sought rejected.
2	-----	-----	-----	-----	Precision AC warranty expiring on the 30 th Nov.If OEM refuse for AMC then how will you (JKSPDC) manage it	We need OEM support for it and as discussed JKPDCE may intimate the OEM to provide AMC of bluestar to the firms approaching OEM, if required.
3	-----	-----	-----	-----	It has been mentioned to purchase 2019 windows server but you have not mentioned downgrade of O/S as the servers support only in Windows 2012 servers.	Refer item 17 of Table A . It is clarified that it involves the upgradation/ replacement of existing Windows 2008 server softwares installed in servers with compatible Microsoft Windows 2019 std server software which is to be installed along with device drivers and support/AMC in the existing servers as specified in Table A(OEM items). However if required the CAMC firm should be able to downgrade it accordingly to make it compatible with existing servers (at no extra cost).Along with it the firm has to provide support/AMC also along with provision of clause 4.3.1.

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REPLIES TO PRE BID QUERIES RECEIVED REGARDING COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT OF DATA CENTRE JKPDC ENIT NO.01
OF DE OF 2020-21 DT 21-11-2020

In addition to above, the following corrections are effected in the eNIT:

1. Please read S.no. of UPS 10 KVA online as **IQ0743008624** instead of IQ0793008624.
2. Refer item 17 of Table A . It is clarified that it involves the upgradation/ replacement of existing Windows 2008 server softwares installed in servers with compatible Microsoft Windows 2019 std server software which is to be installed along with device drivers and support/AMC in the existing servers as specified in Table A(OEM items). However if required the CAMC firm should be able to downgrade it accordingly to make it compatible with existing servers (at no extra cost).



General Manager (Electric)

Corporate Office JKPDC